

Case study Frances Marggraf

Background

Pensioner Frances Marggraf was inspired to make energy efficiency improvements to her home after spotting a 'before and after' poster in Aberdeen.

Frances, who shares her Northfield mid-terraced family home with her dog Dinky, had a tough 2014. The 70-year-old's energy bills were starting to become a real concern and with the colder months approaching her worries were growing.

While out walking with Dinky, on one of their regular routes, Frances spotted a poster showing the benefits of home energy efficiency improvements and she decided to find out more.

The Process

Frances attended a meeting at her local community centre where she met Home Energy Scotland advisors and learned about the help available from the Scottish Government's Home Energy Efficiency Programmes for Scotland: Area Based Schemes.

A Home Energy Scotland representative took Frances through a free home energy check assessing where efficiency improvements could be made to her home. Frances explained her home was often warm during the day because of the sunlight but chilly in the evenings leaving her little choice but to turn the heating on.

Her advisor identified that Frances was eligible for support through Aberdeen City Council's Home Energy Efficiency Programmes for Scotland Area Based Schemes.



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Frances Marggraf

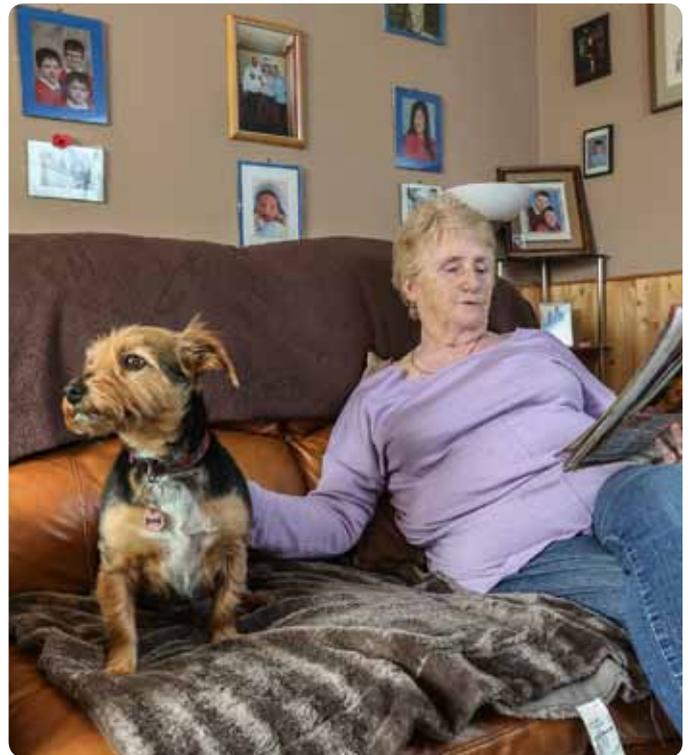
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The Result

The advisor arranged for external insulation to be attached to the property to help keep the heat in for longer. This measure allows heat to be retained by installing a layer of material on the outer walls, which is then covered by protective cladding also giving the home a 'facelift'. Frances was thrilled with the end result: "I am really happy with the improvement and can already feel the difference. I don't have to keep the heating on for as long as I did before."

A Positive Outcome

Frances is extremely grateful for the support offered by Home Energy Scotland and the Home Energy Efficiency Programmes for Scotland and is impressed with the speed and efficiency of the renovation. "It only took a couple of days and the workmen were great. Everything was complete in time for Christmas when all my relatives came to visit. I couldn't wait to show off my new, cosy home."



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“I've been in my home for 37 years and this is the warmest it's been and the best it has ever looked - which was such a great added bonus!”

Frances Marggraf