



# HOME ENERGY SCOTLAND

Lockdown survey on energy use and bills

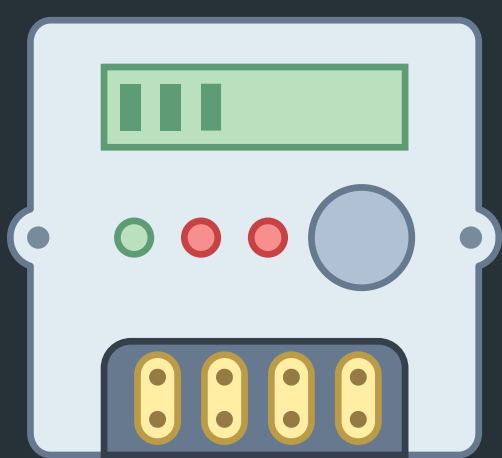


55%

OF SCOTS SAY THEIR ENERGY USE  
HAS INCREASED SINCE GOING INTO  
LOCKDOWN

36%

SAY THEIR ENERGY BILLS HAVE  
ALREADY INCREASED

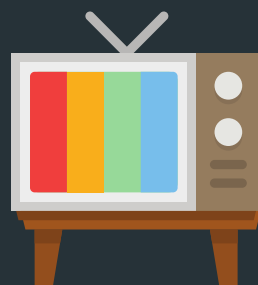
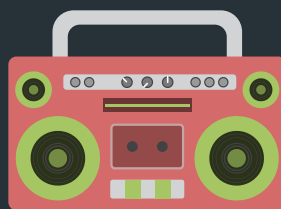
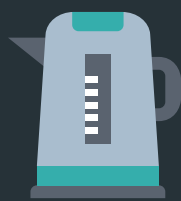
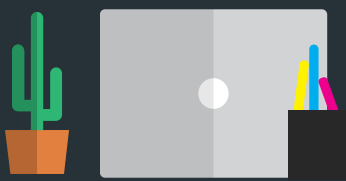


## TIME TO TAKE A METER READING?

51%

OF HOUSEHOLDS HAVE NOT HAD A  
BILL SINCE LOCKDOWN BEGAN

Being at home more, especially if working all day, could  
be increasing your energy costs...



58%

OF HOUSEHOLDS FEEL  
CONCERNED ABOUT THEIR BILLS  
GOING UP, EITHER NOW OR IN  
FUTURE.

# SURVEY FACTS

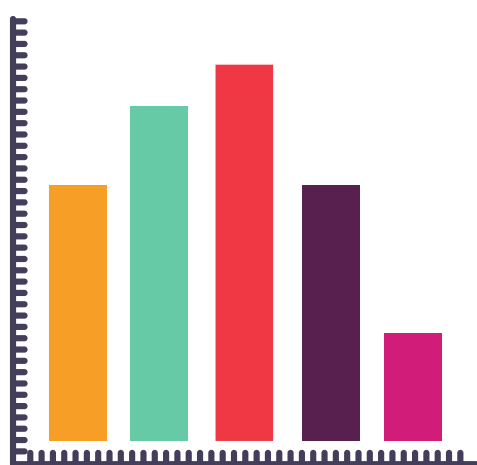


## WHO TOOK PART?

This research was carried out with Home Energy Scotland customers who'd contacted us previously. We received over **4,000** responses.

## HOW WAS IT DONE?

The survey was carried out online via email and social media.



## WHAT AGE WERE RESPONDENTS?

**49%** were aged 51-70  
**31%** were 31-50  
**17%** were 71 or over  
**3%** were under 30

## HOUSEHOLD INFO

**25%** had at least one child under 16 living at home  
**44%** were two-person households  
**21%** were single person households



## ANNUAL HOUSEHOLD INCOME

**41%** - £30k or more  
**32%** - £16-£30k  
**27%** - less than £16k