

Northern Ireland Sustainable Energy Programme

Schemes running from April 2023 to March 2024

1. Priority¹ (Low-income Households) – Whole House Solutions



Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Make It Cosy	<p>Heat and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully funded natural gas central heating system if on the gas network or oil central heating system where gas is not available * ▪ Fully funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded Water Widget; remote smart heating controls <p>* Customers with existing Electric heating can only convert to another form of electric heating, an option available under this scheme.</p>	<p>Low-income households with no central heating, solid fuel heating or an old oil, gas, or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be a homeowner.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension less than £35,000 gross 	<p>Energystore Ltd</p> <p>Apply to: Energystore Ltd</p> <p>Tel: 028 9692 3350 or</p> <p>Email: nisepenquiry@energystoreltd.com</p> <p>Available throughout Northern Ireland</p>

¹ Priority schemes, both whole house and individual measures, are aimed at low-income households. Each of the priority schemes has its own set of vulnerability criteria/income thresholds to identify qualifying households. In general, NISEP schemes are targeted at households who do not qualify for assistance from government schemes such as Affordable Warmth. Please note, where demand is higher than funding available in priority schemes, a vulnerability matrix may be used to prioritise applicants. Customers in 'off gas' areas with no existing central heating (where a solid fuel fire or electric room heater is used as the primary heat source), can only convert to other forms of electric heating.

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Energy Plus Provincewide	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> • Fully Funded natural gas central heating system if on the gas network or oil central heating system where gas is not available* • Fully Funded Cavity Wall Insulation and/or Loft Insulation • Fully Funded LED light bulbs; remote smart heating controls; water widge; reflective radiator panels; hot water tank jacket <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Low-income households with no central heating, solid fuel heating, or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be a homeowner.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension less than £35,000 gross 	<p>Fusion Heating Ltd</p> <p>Apply to: Fusion Heating Ltd Tel: 028 9044 9499 or Email: Nisep.applications@fusionheating.co.uk</p> <p>Available throughout Northern Ireland</p>
Housing Association Energy Saver	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of £1000 off a natural gas central heating system if on the gas network or oil central heating system where gas is not available* ▪ Grant of £200 off Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Housing Association properties with solid fuel central heating, or an old oil, gas or LPG heating system (where the boiler must be over 15 years).</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension less than £35,000 gross 	<p>Fusion Heating Ltd</p> <p>Housing Association will be responsible for selecting properties and funding remainder of cost.</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Home Comfort Plus Scheme (Firmus Ten Towns Network Only)	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded natural gas central heating system* ▪ Fully Funded Cavity Wall insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; remote smart heating controls; water widge <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Low-income households within the firmus energy License area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Must be a homeowner.</p> <p>Income Criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income/pension less than £28,000 gross ▪ Couple / Single parent family with an income/pension less than £35,000 gross 	<p>firmus energy</p> <p>Apply to: Oonagh McMullan</p> <p>Tel: 07973 893488 or</p> <p>Email: nisep.applications@firmusenergy.co.uk</p> <p>Available in the firmus energy license area only</p>
Home Comfort 50/50 Scheme (Firmus Ten Towns Network only)	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off a natural gas central heating system *Fully Funded Cavity Wall insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; remote smart heating controls; water widge <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Low-income households within the firmus energy License area with no central heating, solid fuel heating or an old Oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Must be a homeowner or private tenant.</p> <p>Income Criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income/pension less than £35,000 gross ▪ Couple / Single parent family with an income/pension less than £40,000 gross 	<p>firmus energy</p> <p>Apply to: Oonagh McMullan</p> <p>Tel: 07973 893488 or</p> <p>Email: nisep.applications@firmusenergy.co.uk</p> <p>Available in the firmus energy license area only</p>
Warm at Home Plus	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded natural gas central heating system* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation 	<p>Low-income households within the SGN Natural Gas License area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler</p>	<p>SGN Natural Gas</p> <p>Apply to: SGN Natural Gas</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	<ul style="list-style-type: none"> ▪ Fully Funded LED light bulbs; remote smart heating controls; hot water tank jacket; water widget; chimney draught excluder. <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension less than £35,000 gross 	<p>Tel: Customer Service 0800 975 7774</p> <p>or</p> <p>Email: info@sgnnaturalgas.co.uk</p> <p>Available in the SGN Natural Gas License area only</p>
<p>Warm at Home Cashback</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off a natural gas central heating system* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; remote smart heating controls; hot water tank jacket; water widget; chimney draught excluder. <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Low-income households within the SGN Natural Gas License area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be a homeowner or private tenant.</p> <p>Income Criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income/pension less than £35,000 gross ▪ Couple / Single parent family with an income/pension less than £40,000 gross 	<p>SGN Natural Gas</p> <p>Apply to: SGN Natural Gas</p> <p>Tel: Customer Service 0800 975 7774</p> <p>or</p> <p>Email: info@sgnnaturalgas.co.uk</p> <p>Available in the SGN Natural Gas License area only</p>
<p>Efficiency Plus – Fully Funded</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded natural gas central heating system* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; remote smart heating controls; reflective radiator panels; water widget; hot water tank jacket 	<p>Low-income households within the Phoenix Natural Gas License area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be a homeowner.</p> <p>Income criteria:</p>	<p>Phoenix Natural Gas</p> <p>Apply to: Phoenix Natural Gas, John Graham</p> <p>Tel: 028 9055 5576 or</p> <p>Email: NISEP@phoenixnaturalgas.com</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	<p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension less than £35,000 gross 	<p>Available in the Phoenix Natural Gas License area only</p>
<p>Efficiency Plus 50/50</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off a natural gas central heating system* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; remote smart heating controls; reflective radiator panels; water widget; hot water tank jacket <p>*Customers with existing Electric heating can only convert to another form of electric heating, which is available under NISEP.</p>	<p>Low-income households within the Phoenix Natural Gas License area with no central heating, solid fuel heating or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner or private tenant.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household income / pension less than £35,000 gross OR ▪ Couple / Single parent family with an income / pension less than £40,000 gross 	<p>Phoenix Natural Gas</p> <p>Apply to: Phoenix Natural Gas, John Graham</p> <p>Tel: 028 9055 5576 or</p> <p>Email: NISEP@phoenixnaturalgas.com</p> <p>Available in the Phoenix Natural Gas License area only</p>
<p>Toasty Homes Plus Scheme</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded natural gas central heating system if on the gas network or oil central heating system where gas is not available* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; remote smart heating controls; water widget 	<p>Low-income households with no central heating, solid fuel heating or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension of less than £35,000 	<p>McGaffin Mechanical Ltd</p> <p>Apply to: McGaffin Mechanical Ltd</p> <p>Tel: 028 9099 6747 or</p> <p>Email: info@mcgaffinmechanical.com</p> <p>Available throughout Northern Ireland</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	<p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under this scheme.</p>	gross	
<p>Toasty Homes 50/50</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off a natural gas central heating system if on the gas network or oil central heating system where gas is not available* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; remote smart heating controls; water widge <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under this scheme.</p>	<p>Low-income households with no central heating, solid fuel heating, or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner or private tenant.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £35,000 gross OR ▪ Couple / Single parent family with an income / pension of less than £40,000 gross 	<p>McGaffin Mechanical Ltd</p> <p>Apply to: McGaffin Mechanical Ltd</p> <p>Tel: 028 9099 6747 or</p> <p>Email: info@mcgaffinmechanical.com</p> <p>Available throughout Northern Ireland</p>
<p>Better Energy Homes Plus</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully funded natural gas central heating system if on the gas network or oil central heating system where gas is not available* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; hot water tank jacket <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under this scheme.</p>	<p>Low-income households with no central heating, solid fuel heating or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension of less than £35,000 	<p>O’Kane Plumbing & Electrics Ltd</p> <p>Apply to: O’Kane Plumbing & Electrics Ltd, Brian McCullagh</p> <p>Tel: 028 8675 1049 or</p> <p>Email: brian.mccullagh@okpe.co.uk</p> <p>Available throughout Northern Ireland</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Better Energy Homes Cashback	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off natural gas central heating system if on the gas network or oil central heating system where gas is not available* ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs; hot water tank jacket <p>* Customers with existing Electric heating can only convert to another form of electric heating, which is available under this scheme.</p>	<p>gross</p> <p>Low-income households with no central heating, solid fuel heating or an old oil, gas or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be homeowner or private tenant.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £35,000 gross OR ▪ Couple / Single parent family with an income / pension of less than £40,000 gross 	<p>O’Kane Plumbing & Electrics Ltd</p> <p>Apply to: O’Kane Plumbing & Electrics Ltd, Brian McCullagh</p> <p>Tel: 028 8675 1049 or</p> <p>Email: brian.mccullagh@okpe.co.uk</p> <p>Available throughout Northern Ireland</p>

2. Priority (Low-income Households) – Whole House Solutions – Electric Only

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
<p>Efficiency Plus Heat Pump</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Air Source Heat Pump (ASHP) with heating controls ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; water widgee; reflective radiator panels; hot water tank jacket <p>*For full eligibility criteria please contact the scheme manager.</p>	<p>Low-income households suitable* for an ASHP install (no existing gas connection), with no central heating, solid fuel heating, non-ERP Compliant electric storage heaters or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>Must be a homeowner. Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross <p>OR</p> <ul style="list-style-type: none"> ▪ Couple / Single parent family with an income/pension of less than £35,000 gross 	<p>Phoenix Natural Gas</p> <p>Apply to: Phoenix Natural Gas, John Graham Tel: 028 9055 5576 Email: NISEP@phoenixnaturalgas.com</p> <p>Available throughout Northern Ireland</p>

3. Priority (Low-income Households) – Individual Measures

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Keep Warm	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; hot water tank jacket 	<p>Low-income households. Must be a homeowner. Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension of less than £28,000 gross ▪ Couple / Single parent family with an income / pension of less than £35,000 gross 	<p>Workspace Ltd Apply to: Workspace Ltd, Donna Madden Tel: 028 7962 7474 or Email: donna.madden@homesealni.co.uk</p> <p>Available throughout Northern Ireland</p>
Thermal Comfort	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; hot water tank jacket 	<p>Low-income households. Must be a homeowner. Income criteria:</p> <ul style="list-style-type: none"> ▪ A single person household with income / pension of less than £28,000 gross ▪ Couple / Single parent family with an income / pension of less than £35,000 gross. 	<p>Energystore Ltd Apply to: Energystore Ltd Tel: 02890 301500 or Email: nisepenquiry@energystoreltd.com</p> <p>Available throughout Northern Ireland</p>
Efficiency Plus - Insulation Fully Funded	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; water widget 	<p>Low-income households. Must be a homeowner. Income criteria:</p> <ul style="list-style-type: none"> ▪ A single person household with income / pension of less than £28,000 gross 	<p>Phoenix Natural Gas Apply to: Phoenix Natural Gas, John Graham Tel: 028 9055 5576 or Email: NISEP@phoenixnaturalgas.com</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
		<ul style="list-style-type: none"> ▪ Couple / Single parent family with an income / pension of less than £35,000 gross 	<p>Available throughout Northern Ireland</p>
<p>Insulate Homes</p>	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Cavity Wall Insulation and/or Loft Insulation ▪ Fully Funded LED light bulbs; hot water tank jacket 	<p>Low-income households. Must be a homeowner.</p> <ul style="list-style-type: none"> ▪ A single person household with income / pension of less than £28,000 gross ▪ Couple / Single parent family with an income / pension of less than £35,000 gross 	<p>BlueBuild Insulation Ltd</p> <p>Apply to: BlueBuild Insulation Ltd</p> <p>Tel: 028 9146 8222 or</p> <p>Email: info@bluebuildenergy.com</p> <p>Available throughout Northern Ireland</p>

4. Non-Priority - Domestic

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Efficiency Plus - Insulation Cashback	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 1/3 towards the cost of Cavity Wall Insulation and/or Loft Insulation (up to £500 maximum grant available per insulation measure) ▪ Fully Funded LED light bulbs; water widge 	<p>Households that do not qualify for a priority scheme. Must be a homeowner or private tenant.</p>	<p>Phoenix Natural Gas</p> <p>Apply to: Phoenix Natural Gas, John Graham Tel: 028 9055 5576 or Email: NISEP@phoenixnaturalgas.com</p> <p>Available throughout Northern Ireland</p>
Keep Warm Discount Scheme	<p>Insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 1/3 towards the cost of Cavity Wall Insulation and/or Loft Insulation (up to £500 maximum grant available per insulation measure) ▪ Grant of 1/3 towards the cost of hot water tank jacket. ▪ Fully Funded LED light bulbs 	<p>Households that do not qualify for a priority scheme. Must be a homeowner or private tenant.</p>	<p>Workspace Ltd</p> <p>Apply to: Workspace Ltd, Donna Madden Tel: 028 7962 7474 or Email: donna.madden@homesealni.co.uk</p> <p>Available throughout Northern Ireland</p>

4. Non-Priority – Commercial

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
Commercial Energy Saving Scheme	Technology measures: <ul style="list-style-type: none"> ▪ Grant of 20% towards the installation of Boiler Replacement, Induction Hobs, Heat Pumps, Heat Recovery, Infrared Heaters, Intelligent Heating Controls, Air Leak Detection, LED Lighting, Solar PV, Steam or Heated Dryer, Turbo Blower, Variable Speed Technologies, and Voltage Optimisation. 	This scheme is targeted towards all businesses in Northern Ireland.	Power NI Energy Ltd Apply to: Power NI Tel: 0788 0081182 or 0755 1008477 Email: Energysaving@powerni.co.uk

5. Priority & Non-Priority – Innovation

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
<p>Housing Association Efficient Electric (Non-Priority)</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Grant of 50% off an Air Source Heat Pump installation and grant of 50% off Cavity Wall Insulation and/or Loft Insulation. ▪ Grant of £1200 off Electric High Heat Retention Storage Heaters and grant of £200 for Cavity Wall Insulation and/or Loft Insulation. ▪ Fully Funded LED light bulbs <p>*For full eligibility criteria please contact the scheme manager.</p>	<p>For ASHP - HA properties suitable* for an ASHP install (no existing gas connection), with no central heating, solid fuel heating, non-ERP compliant electric storage heaters or an old oil or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair).</p> <p>For Electric High Heat Retention Storage Heaters - HA properties with non-ERP compliant electric storage heaters.</p> <p>Income criteria:</p> <ul style="list-style-type: none"> ▪ Single person household with income / pension less than £28,000 gross OR ▪ Couple / Single parent family with an income / pension of less than £35,000 gross 	<p>Fusion Heating Ltd</p> <p>Housing Association (HA) will be responsible for selecting properties and funding remainder of cost.</p>
<p>Whole House Warmer Homes NI (Priority)</p>	<p>Heating and insulation measures:</p> <ul style="list-style-type: none"> ▪ Fully Funded Solid Wall Insulation (CWI where required) ▪ Fully Funded Loft Insulation ▪ Fully Funded natural gas central heating system if on the gas network or oil central heating system where 	<p>Low-income households, suitable for Solid Wall Insulation.</p> <p>Must be a homeowner.</p> <p>Income criteria:</p>	<p>Airpacks t/a KORE System</p> <p>Apply to: Kore Retrofit Ltd</p> <p>Email: info@koreretrofit.com</p> <p>or</p>

Scheme Name	Scheme Description	Target Customers	Scheme Manager and Application Details (if appropriate)
	<p>gas is not available or upgrade to high heat retention electric storage heaters if currently on electric heating. *</p> <ul style="list-style-type: none"> ▪ Fully Funded LED light bulb; water widget; hot water tank jacket <p>* Households with no central heating, solid fuel heating, Non-ERP Compliant Electric Storage Heaters, or an old oil, gas, or LPG heating system (where the boiler must be over 15 years or broken beyond viable economic repair). Customers with existing Electric heating can only convert to another form of electric heating, an option available under this scheme.</p>	<ul style="list-style-type: none"> ▪ A single person household with income / pension of less than £28,000 gross ▪ Couple / Single parent family with an income / pension of less than £35,000 gross 	<p>Tel: 02078594292</p> <p>Available throughout Northern Ireland</p>