

Modern Slavery Statement 2023/24

Introduction

We are committed to respecting human rights and ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. We are committed to acting ethically and with integrity in all our business relationships, in line with our core values.

We commit to further improving business practices to combat modern slavery and to ensure slavery and human trafficking is not taking place anywhere in our business or supply chains.

This statement has been published in accordance with the Modern Slavery Act 2015. It sets out the steps taken by Energy Saving Trust Holdings Ltd and other relevant group companies (Energy Saving Trust) during the year ending 31 March 2024.

Energy Saving Trust Holdings Ltd includes:

- Energy Saving Trust Ltd
- EST Enterprises Ltd
- EST Foundation Ltd

Our organisation and supply chains

Energy Saving Trust is a leading and trusted organisation helping people save energy every day. Our experts speak with householders every year, deliver first class programmes for governments, and provide consultancy to UK businesses and international companies. All that we do is underpinned by our pioneering world-renowned research.

Our business, including our supply chains, is primarily carried out within the UK. We have offices in Belfast, Cardiff, Edinburgh, and London. This statement is applicable to all persons working for us or on our behalf in any capacity, including employees at all levels, directors, officers, agency workers, seconded workers, volunteers, interns, agents, contractors, external consultants, third-party representatives, and business partners.

Due to the nature of our business, we assess ourselves to have a low risk of modern slavery in our business and supply chains.



Our commitment to combatting modern slavery and human trafficking

Modern slavery is a crime and a violation of fundamental human rights. It takes various forms, such as slavery, servitude, forced and compulsory labour and human trafficking, all of which have in common the deprivation of a person's liberty by another in order to exploit them for personal or commercial gain. We have a zero-tolerance approach to modern slavery and we are committed to:

- Acting ethically and with integrity in all our business dealings and relationships
- To implementing and enforcing effective systems and controls to ensure modern slavery is not taking place anywhere in our own business or in any of our supply chains
- To improving our practices to combat slavery and human trafficking
- To ensuring there is transparency in our own business and in our approach to tackling modern slavery throughout our supply chains, consistent with our disclosure obligations under the Modern Slavery Act 2015.

Policies, processes and procedures

The following policies, processes and procedures are available to all employees via our intranet:

- Code of conduct
- Recruitment procedure
- Protection of Vulnerable Groups policy
- Whistleblowing policy
- Procurement procedure

Through these policies and the measures below we can increase awareness of human rights risks and how they can be identified and addressed.

- We procure in accordance with the principles of fairness and transparency and our purchasing contract templates require adherence with reflect modern slavery legislation.
- Employees are aware of how to report incidents of concern and are encouraged to do so. They can do this through their managers or through the Whistleblowing procedure.



• Employees are recruited lawfully following clearly communicated procedures and right to work checks are carried out to ensure that individuals have the right to work in the UK. Only reputable recruitment agencies are used for temporary staff and are subject to our procurement process prior to engagement.

Training

We have various training modules available to all employees via our eLearning platform including compliance-based modules. Employees are also required to read key policies and procedures as part of our documented induction process. Customer-facing employees have additional training, some of which is externally accredited.

Specific Anti-Modern Slavery and Human Trafficking training has been accessible via our eLearning platform by request for some employees; however, we recognise that to ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, that we need to make this available to all and increase awareness. To this end we will make Anti-Slavery training one of the mandatory courses for all staff from October 2024.

Our effectiveness in combating slavery and human trafficking

Further to our commitment to train all employees on Modern Slavery, we will report on the completion rates of this training alongside our existing suite of mandatory courses. This is reported to our Senior Leadership team throughout the year.

For further information on how we are run - our leadership and governance, please visit our <u>website</u>.

Further steps

Following a review of the steps we have taken this year to ensure that there is no slavery or human trafficking in our supply chains we intend to take further steps to combat slavery and human trafficking within the next financial year.

Energy Saving Trust will:

- Share this statement with employees and remind employees of the other resources signposted on our intranet, such as the <u>Modern Slavery Helpline</u> and the <u>"Stronger Together"</u> initiative, to raise awareness of the Modern Slavery Act and what action to take if they have concerns.
- Make "Modern Slavery and Human Trafficking" part of our suite of mandatory learning, available to all employees via our eLearning platform.



 Add a requirement to read the statement to our induction process for all employees.

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our slavery and human trafficking statement for the financial year ending 31 March 2024.

This statement is reviewed annually and approved by Energy Saving Trust's Senior Leadership Team, which has responsibility for ensuring its implementation.

Signed:

Title: Chief Executive Officer

M. Thomas

Date: 30 September 2024